

## ABSTRACT

The invention generally relates to a method, apparatus, and system capable of changing a voice user interface possessing both operational characteristics and security characteristics based upon user-specific contextual information. The voice processing system consists of at least the following components: a voice user interface possessing both  
5 operational characteristics and security characteristics; a database to store user-specific contextual information; and a computer program to use the user-specific contextual information to dynamically change the operational characteristics of the voice user interface..

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